A long history of loyal clients, innovation & growth

Started in 1985, OMTI (formerly RB Software, Inc.) began as a one-person software consulting business focused on business applications. A court reporting firm, looking for a better way to manage their job scheduling and billing, approached Yong Lee, the founder of OMTI, with their problem; and within a year he had developed the first version of **ReporterBase** (RB) software.

Yong then developed a similar office management application for the records retrieval industry, Medical Records (now **MetaRecords** or MR).

In 1992, RB Software became OMTI. Then in 1995, OMTI released DOS versions of RB and MR.

In the 1990s, Yong built the business by relying on client feedback to improve the products, which in turn led to increased sales due largely to users' positive word-of-mouth. In 1999, OMTI relocated to Houston, TX from San Francisco, CA, to be able to better service the growing nationwide client base.

Advances of 2000-2009

In 2000, OMTI released a Windows version of RB office management software, the first **RB Web** online offices, and an email deposition scheduler.

OMTI released a Windows version of MR office management software in 2001, and the first version of **MR Web** in 2002.

In 2003, OMTI started offering subscriptions versions of RB software and RB Web online offices.

Also in 2003, OMTI hosted its first annual user conference, which focused on technology and best business practices for legal support firms. **Team RB conferences** brought together legal support firm owners and managers from across the country and Canada.

Annual Team RB conferences provided attendees with the latest RB information, as well as sneak peeks at upcoming developments and discussions of best business practices for their industry.

In 2004, an online repository was added to RB Web, and the ability to exchange job data between firms was added to RB. This new capability made it possible for RB clients to share jobs without having to re-enter job information manually, and OMTI started an online job exchange **(RB XChange)** for RB users to find each other easily.

Also, Medical Records office management software underwent a name change to MetaRecords to reflect its use for tracking all types of records, not just medical.

In 2005, OMTI celebrated its 20th anniversary in the software business and spent the year developing major upgrades of its office management software.

In 2006, OMTI released new versions of RB software, **RB8,** and RB online offices, **RB Web 8.** New functionality and technology added to the RB system include a central case repository, SMS messaging, wireless/mobile access, CRM capabilities, direct deposit, data encryption, Google Maps locator, and a word processor.

In 2007, OMTI released MR8 and MR Web 8, updating the MR line to incorporate new functionality and technology similar to the updated RB line.

OMTI opened their development office in Korea in 2007 to work on custom programming projects and speed development of the next generations of RB & MR products.

By the end of 2007, OMTI released a new tool in RB8, a PDF transcript creator; and a new plug-in, a points system similar to airline mileage programs for tracking and rewarding good clients.

In 2008, OMTI released major upgrades of its MetaRecords software and online offices. RB Web and MR Web online offices got security upgrades with SSL certificates. A new version of **RB-PDF transcripts** was released.

Advances of 2000-2009, continued

In 2009, **www.ReporterBase.com** was launched, which provides a free digital signature proxy service for court reporting agencies and their court reporters that works with RB-PDF transcripts.

RB training was recorded in screencasts, so clients can train staff at their convenience. E-commerce was added to RB Web to help court reporting firms maximize copy sales and speed invoice remittances. And full-text search and streaming media plug-ins were released for RB Web repositories.

Due to the economic downturn in 2009, the Team RB conference was held online for the first time to maintain participation while reducing the expense for our clients to attend.

Silver anniversary

In 2010, OMTI celebrated its 25th year in business providing court reporting and other legal support firms with comprehensive business solutions.

Electronic billing was added to RB8 providing court reporting and other litigation support businesses with a way to help their law firm clients invoice their own clients efficiently, while also meeting the requirements of their own large corporate clients and insurance agencies.

Early 2010s developments

In 2011, OMTI released RB Web Mobile Apps, which expanded our clients' online offices to their clients' and reporters' iPhones, iPads, Android platforms and Blackberry smart phones.

OMTI relocated back to the San Francisco Bay Area in fall 2011 to be closer to our Korean development office and Silicon Valley, the heart of American tech innovation.
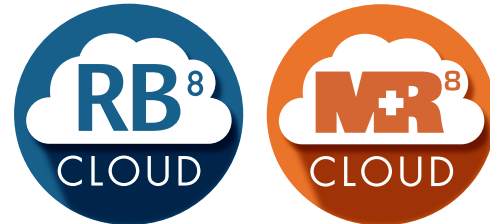
In 2012, meTranscripts™ & Transcript Package were released. meTranscripts give attorneys transcripts designed to work natively on mobile devices, such as smartphones and tablets. The Transcript Package bundles these new transcripts with all of their related files so that when viewed in a browser, an attorney can view attached exhibits, videos and other files in context by clicking their links.

 Also in 2012, OMTI added live chat to its customer support, and internet fax services as a communication option in RB8.

In 2014, OMTI released RB Web Mobile On, a mobile plug-in that made RB Web work on all mobile devices through a browser, instead of in dedicated apps. It offered our clients cost savings, easier set-up and maintenance, and faster upgrades than traditional mobile apps.

30th anniversary

OMTI celebrated its 30th anniversary in 2015 with the release of RB8 Cloud, a cloud-based version of RB8 that eliminated the need for server hardware and software making RB8 more secure and convenient.

OMTI released MR8 Cloud in 2016.

Also in 2016, OMTI Korea, OMTI's development department, moved into its own building in Seoul, South Korea.

New version of RB

In 2018, OMTI released RB9, the first major upgrade in the ReporterBase system of software, apps and services since RB8 was released. RB9 is browser based and maintained in the cloud like RB8 Cloud.

This new format eliminates the need for RB clients to purchase and maintain their own servers, making it easier for them to afford RB9. It also makes RB9 multi-platform, so users can access RB9 on Macs or PCs, even on tablets. At the same time, they released RB Connect, the RB9 version of RB Web.

In 2019, OMTI released RB Connect Mobile, which replaced RB Web Mobile Apps and Mobile On. They also moved the US office to Southern California.

In 2021, OMTI added RB9 Primer, an educational website with lessons on every RB9 module, function, & plug-in.

In 2022, OMTI released RB Lite, a smaller version of RB9 that concentrates on scheduling and billing functions. It also passed its first SOC 2 Type 2 compliance audit.

In 2024, OMTI consolidated RB XChange, the customer portal from omti.com, and the agency side of ReporterBase.com into RB9, eliminating the need for separate log-ins.

In 2025, OMTI celebrates its 40th year in business.

OMTI Inc. is a privately held corporation.

For more information about OMTI products, please contact OMTI Sales:

3420 Bristol St., Suite 400, Costa Mesa, CA 92626 | 650-396-2105 | 650-560-6550 (fax)
info4@omti.com | www.omti.com