



Meet your clients where they live: On their smart phones

Add RB Connect Mobile to your office to give clients & reporters easy mobile access to your office

RB Connect Mobile works for:

Lawyers

Secretaries

Paralegals

Insurers

Court reporters

Videographers

Interpreters

Scopists

Proofreaders

With RB Connect Mobile, your clients, reporters, and other independent contractors can do almost everything* they already do in your online offices — such as viewing depo calendars, transcripts, and supporting files — on their mobile devices.

The difference is that they can look up information in an **easy-to-read interface designed for mobile use**, instead of having to pinch and zoom the standard browser layout reduced to fit the smaller screens of smartphones and tablets.

RB Connect Mobile is not an app, so your clients and resources do not have to search through app stores to find it, nor do you have to deal with registering your mobile offices. Instead, we turn on the plug-in, and users access it through the browser on their smartphones and tablets.

RB Connect Mobile offers:

Instant set-up. If you already have RB Connect, you can offer mobile services tomorrow.

Mobile-ized layout. Instead of tiny PDF transcripts and web pages crammed into the smaller screens of mobile devices, RB Connect Mobile is designed to be easy to read and use on smartphones and tablets. Don't make your clients try to maneuver through your RB Connect website on a tiny screen or pinch and zoom to try to read your RB Connect site. RB Connect Mobile makes it easy to use your site on mobile devices.

No third-party registration or fees. You only pay a monthly fee for the plug-in. There are no app store requirements to meet or app store fees to pay.

One subscription covers all devices. Because RB Connect Mobile is browser-based, your mobile offices are available automatically on all smartphones and tablets that offer browser access to the Internet (such as Safari on iPhones). There is no need to buy a separate subscription for each mobile operating system.

* Your clients cannot upload files or pay invoices in RB Connect Mobile. Resources cannot compile Master Word Lists or turn in jobs.

Optional plug-in for



Reporterbase
Business
Management
Systems

Mobile offices for your clients & resources

Benefits

Up-to-date information available instantly anywhere.

No need to carry around a laptop.

No waiting for a computer to boot up.

No app to install.

No searching app stores for your app.

Major features for all users

Information is secure. Users sign in with their user ID and password.

Two-factor authentication (2FA) option makes log-in more secure by adding a second factor, such as a code sent to their phone.

Users can change their user ID and/or password.

Users can set screen to light text on dark background.

Users can look up upcoming or previous jobs, and view any job's details, including map directions.

Users can get help and support within the site. If users have questions, they can look up information in the user guide inside RB Connect or contact you via support tickets and track the resolution of their issues.

Major features for lawyers/secretaries/paralegals

Your contacts can:

Check their schedule, and see at a glance the status of any job, including those that are canceled.

Request jobs, either by copying and updating jobs or from scratch. Specify services to include.

Reschedule or cancel jobs.

Use search criteria, such as witness or who placed an order, to limit which jobs are displayed and/or find a specific entry.

View any job's details, including driving directions and Zoom info.

Back order transcripts.

View, search, highlight, and comment on transcripts designed to work in browsers and on smartphones and tablets.

Export transcripts as AMICUS, condensed or full-size PDF

(including PDF/A), word index or word list, highlights, and notes.

Search their transcripts and case files by case name or number and other search criteria.

View and download job and case files, including streaming video.

View and download other files you maintain for them, such as price lists and contracts.

Look up outstanding and paid invoices, and view invoice details.

COD clients can download transcripts after paying online.

Use search criteria, such as case name, invoice date, and open or paid invoices, to limit which listings are displayed and/or find a specific invoice.

If you offer reward points, they can see their current points

Top features for your clients

Their transcripts, including interactive bundled transcripts

Case file repository

Detailed job info, including map directions

Invoices with payment history and current outstanding amounts

Pay online

balance, pending amounts and history, and make requests to redeem or transfer points.

Look up information in the in-app User Guide.

Update their contact information, and set personal preferences.

Mobile offices for your clients & resources

Major features for reporters/videographers/interpreters

Your resources can:

Check their schedule. If they are a sales rep or have their own clients, they can also see which jobs their clients have scheduled. Add jobs to their outside calendar.

See the status of any job, such as cancelled or turned in.

Acknowledge new jobs.

Use search criteria, such as firm or scheduled date, to limit which listings are displayed and/or find a specific entry.

View any listing's details, including map directions or special notes about the job's firm or contact.

Check in at job locations.

Update the status of tasks.

See which jobs have been invoiced and what they are owed.

Look up invoices for a particular case, job date or witness.

Find out what their next paycheck will include.

View any invoice's pay details.

View current and past pay statements.

Choose to see pay statements with invoice details or not.

Check their To-Do list.

View their job files, including shared case files such as word lists, dictionaries, and exhibits.

Search their job files by case name, job date range, job number and other search criteria.

View other files you maintain for them, such as contracts.

Look up information about clients, including phone numbers and map directions.

Top features for your resources

One-touch job acknowledgements

Detailed job info, including map directions

Shared case files

Request time off

Pay statements & outstanding amounts owed to them

Check their work schedule and request time off.

Ask questions and track the resolution of their issues with the support ticket system.

Look up information in the in-app User Guide.

Update their contact information.

Set personal preferences.

How contacts and resources access your RB Connect Mobile offices

All anyone needs to access your RB Connect Mobile site is a smart phone, tablet, or other mobile device with Internet access through a browser, and your RB Connect URL (ending in ".contact" for your clients and ".resource" for your reporters and other resources).

Since RB Connect Mobile is not an app, they do not have to

search through app stores to find it and there is nothing to download.

They can bookmark the URL to the home screen of their mobile device if they like, so they can access their mobile office with one click.

All of RB Connect's client-side functions are available in RB

Connect Mobile, so your clients can access everything in a mobile environment. (Clients cannot upload notices or pay invoices.) Reporters and other resources, such as videographers, scopists, and interpreters, can access almost all RB Connect resource-side functions in RB Connect Mobile except they cannot turn in jobs or compile master word lists.

Mobile offices for your clients & resources

Pricing

\$100/month*

RB Connect Mobile is available by subscription, payable by automatic credit card payments only. Terms are month-to-month; cancel anytime with no further obligation.

**per RB9 installation, covers all mobile devices and no limit on the number of users.*

RB Connect Mobile requirements

To add RB Connect Mobile to your company's services, you must have both RB9 and RB Connect set up and working. (*RB Connect Mobile does not work with RB Lite.*)

RB9, RB Connect, and RB Connect Mobile reside in the cloud, so you do not need any hardware or software except a computer or laptop connected to the Internet through one of the major browsers.

Because RB Connect Mobile is not an app, you do not have to register your mobile offices with different app stores every year. Instead, we simply turn on the plug-in and users can start accessing your site on their smart phones and other mobile devices.

And because it's browser-based, you don't have to pay a separate fee for each mobile operating system.

Ready to mobile-ize your office?

If you already have RB Connect set up for your office, just call us and you can offer mobile access to your RB Connect office the same day you authorize payment. Your RB Connect Mobile automatically inherits your RB Connect preferences, such as branding and which functions users can access.

And if you already have the Full-Text Search plug-in to RB

Connect, which gives your clients the ability to search for specific text in their RB Connect repositories and get results in seconds, it works in RB Connect Mobile too. And there is no additional charge for offering this in your RB Connect Mobile offices.

RB Connect Mobile was released in June 2019 and replaces RB Web Mobile On and RB Web Mobile Apps.

For more information about RB9 business management software, RB Connect online offices, and RB Connect Mobile, visit omti.com or contact OMTI Sales.

Related products

RB9 business management system for court reporting agencies and other legal support business

RB Connect online offices plug-in to RB9

Full-Text Search plug-in to RB Connect for creating searchable files in RB Connect & RB Connect Mobile



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