

# Pricing guide

RB is the system for running and marketing your court reporting or other legal support business. It is used by hundreds of firms like yours across the USA.

## Costs & benefits of ReporterBase for your court reporting, interpreting, or legal video business

OMTI offers RB office management systems and online services on a subscription basis. This guide is designed to help you decide what to rent for your business.

## Cost-saving highlights of ReporterBase

### Run your business for a low monthly price

The basic RB office management system includes the RB Server, which contains your RB database, and one user license. There are two versions of RB: RB9, which is the standard version, and RB Lite, which contains only essential functions.

You can add or subtract user licenses each month, switch between RB9 and RB Lite, and cancel anytime.

### Free consulting

We offer free consulting to help you decide what will work best for your business and how to implement it.

### Free training & support

RB includes free training options. Support and product upgrades are also included.

### No server expenses

Because your RB server resides in the cloud, you don't need any server hardware, software, or IT staff.

### Extend RB9 with plug-ins & custom programming

RB9 is a comprehensive business management system, but if you need something more, you can add services to your RB9 system with optional plug-ins, and have us write custom reports to use with your RB9 data. *(These options are not available with RB Lite.)*



## Run your business for a low monthly price

The basic RB office management system includes the RB Server, which contains your RB database, and one Named User License. Support is included. Add or subtract users on a monthly basis — even switch between the full-featured RB9 system and the essentials-only RB Lite system — so you only pay for what you need. You can even cancel your RB system at any time with no further obligation.

So if your business is cyclical, or you will temporarily need more user licenses, you can ramp up when needed and not be stuck with extra capacity (and increased overhead) when you don't.

For example, if you have a big case that requires an online repository, you can add RB Connect to your RB9 system for the repository and more Named User Licenses to cover the extra

help you hire to handle managing the case. When the case is settled and you don't need the extra capacity, you can cancel both RB Connect and the extra user licenses and not be stuck with extra capacity (and excess overhead) you don't need.

RB subscriptions are paid by automatic credit card payments only. You can choose to pay annually or monthly.

## Free consulting

We offer free consulting to help you decide what will work best for your business and how to implement it. We won't pressure you to buy anything. Every business is unique, so before selling you a product or service, we will consult with you on what

your needs are. Based on our 35+ years of developing legal support firm software, we will recommend a solution based on what we believe best serves your business needs.

We believe our clients' success

is our success, and our years in the business plus our customers' loyalty attest to the validity of our philosophy. We have the largest installed customer base in the court reporting office management field, and clients from decades ago still use RB.

## Free training & support

Most RB training is free, including the initial 3 one-to-one remote training sessions covering set-up and basics. We also offer free training videos, tutorials, and downloadable manuals on our website. Custom training and consultation are available for additional fees.

Before using RB, we offer three free one-to-one remote training sessions covering set-up and

basics. To further ensure a successful installation, RB users can use the free training materials on our website. For more information on RB training, visit our website.

An RB subscription includes live support via chat/phone/fax/email and product upgrades. For the latest information about what is included in RB support, visit our website.

### No server expenses

RB runs on Microsoft's Azure cloud platform, so you don't need your own server software and hardware — or the IT staff to maintain it.

RB includes a better-than-backup process so you don't need to deal with that hassle, and cloud storage for your repository with a tiered pricing system.



## Extend RB9 with plug-ins & custom programming

You don't have to create your own management software from scratch. Or piecemeal together different programs because if the basic RB9 system doesn't have what you need, you can add services to your RB9 system with optional plug-ins and get reports designed for your business.

### Optional plug-ins

**Data Reader:** Add this plug-in to use your RB data in your own custom reports or other applications.

**RB Connect:** Gives clients, resources and others convenient, secure access to your RB office online. Registered users can access their calendar and account activity, online transcript and case repositories, online forms

for order and turning in jobs, and e-commerce for online payments, including COD invoices. RB Connect gives clients, resources and others convenient, secure access to your RB9 office online, including their calendar, transcripts, and case repositories.

**RB Connect Mobile:** Gives your clients the same information as on RB Connect, but in a format optimized for smartphones and other mobile devices, which is where many people now access the web. *(Requires RB Connect.)*

**Repository Full-Text Search:** Gives clients the ability to search for specific text in their RB Connect repositories and get results in seconds. *(Requires RB Connect.)*

For more information about RB plug-ins, visit our website.

### Custom reports

If you can't find the exact report you need in RB9, we can program one for you. All reports are written in *Crystal Reports 10*.

The base rate for custom programming is \$2,000. Depending on complexity, the actual rate charged may be higher. There is also an annual fee of 15% of the custom programming total for maintaining your code for as long as you use the custom programming.

Maintaining your custom code entails training our staff to support it and making sure your report stays compliant with RB system updates. Every time we create an update to RB9, we have to ensure that it doesn't affect your custom report.

Before writing any custom code, we provide you with a complete estimate of charges based on your written requirements.

### RB9 only

Plug-ins and custom programming only work with RB9. RB Lite is a scheduling and billing system only, so it is not expandable. If you want these features, upgrade to RB9.

## Named User Licenses

RB users sign in through their browser using their own user ID and password. Each user must have their own user license to have their own unique user ID and password.

Because RB is a browser-based application, you connect to RB through a web server first; RB send you information; then it disconnects. It does not track the number of concurrent connections; it can only track individual users' right to access the program.

This means each license is tied to a user ID and password — just like other applications or services on the web: If you subscribe to/are a member of, you have your own user ID and password to access these online applications and services.



## ReporterBase system & options costs

Whatever set-up you choose, you get a 30-day money-back guarantee on RB9, RB Connect, and RB Lite.

Subscriptions are paid by automatic credit card payments only.

Service	RB9	RB Lite
RB Server & one user license <sup>1</sup>	\$250/month	\$150/month
Additional user licenses <sup>2</sup>	\$60/month per additional user	\$40/month per additional user
Repository storage <sup>3</sup>	100GB included	
Support plan	included	

Optional Services for RB9 only	Cost
Data Reader plug-in	\$60/month per workstation, OR \$200/month per IP, no limit on # of workstations
RB Connect plug-in	\$220/month per URL
RB Connect Mobile plug-in <sup>4</sup>	\$100/month
Repository Full-Text Search plug-in <sup>4</sup>	\$50/month per 10GB
Custom programming	Starts at \$2,000 per report + 15% annual maintenance fee

1. If you are a new client/not on an RB support plan, you will be charged a \$250 installation. RB8 clients who upgrade to RB9 will be charged a \$500 installation and data conversion fee. RB7 clients who upgrade to RB9 will be charged a \$1,000 installation and data conversion fee.
2. You need a user license for each user of your RB system. See Named User License for detailed explanation.
3. 100GB of cloud storage is included in the monthly system fee. You can add more storage as needed. For \$50/month, you can increase your RB cloud storage to 500GB. Additional storage is available above 500GB for an additional \$50/month per 500GB.
4. Plug-in requires RB Connect.

**For more details, contact:**



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ReporterBase software and services, which includes RB9 and RB Lite business management software for legal support firms, RB Connect online offices, and RB Connect Mobile, are developed and produced by OMTI, Inc., a privately held corporation. OMTI is SOC 2 compliant. For more information, visit [omti.com](http://omti.com).

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